

Focus User Group Updates (8 December)

E-filing service pledge

We propose to commit the following service pledge:-

Generally, you will receive a reply to the following e-filed forms on post registration matters within three days:-

- T4 Request to merge separate registrations
- T5 Request to change name, address, address for service or agent's address
- T8 Request for renewal of a trade mark registration/Request for restoration and renewal of a trade mark registration
- T9 Surrender of registered mark
- T10 Application or notice to register registrable transaction (other than a licence)/Request to amend or remove registered particulars of security interest
- T11 Application or notice to register a licence/Request to amend or remove registered particulars of a licence

If you have any queries, please call us at 2961 6820.

8 December, 2004