

### Major bug fixes / refinements on the E-filing System

| Fixed on   | Function / Web Form No.              | Description of the issue  | Description of the fix / refinement  |
|------------|--------------------------------------|---|--|
| 09/05/2019 | Log in (For Full E-Service Accounts) | When the user tried to log in his/her E-Filing account shortly after log out, the system fails to display the window for selection of electronic certificate. The user is required to close browser and start afresh. | The user is able to perform a login after a logout attempt on the same browser.  |
| 09/05/2019 | Web-forms T5, T8 and T10             | Automatic processing of T5, T8 and T10  | Fuzzy logic rules have been applied in comparing the names on web-forms and trade mark records to improve the automatic acceptance rate. |
| 09/05/2019 | Web Form P4                          | The "Lookup" button in Part 07 of the web form "Details of earlier application" section did not perform the data population as expected.  | The "Lookup" button in Part 07 of the web form "Details of earlier application" section performs the data population as expected.        |
| 09/05/2019 | Converted PDF Form P5                | The long title of invention, the long new name and address of applicant were truncated in converted PDF form.   | Full information are shown in the converted PDF form.  |
| 09/05/2019 | Converted PDF Form P7                | The contents of Parts 03, 05 and 06 were truncated in the converted PDF form.   | Full information are shown in the converted PDF form.  |
| 09/05/2019 | Converted PDF Form P8                | Some contents of Part 05 were truncated in the converted PDF form.  | Full information are shown in the converted PDF form.  |
| 09/05/2019 | Web Form P9/P10                      | The name of applicant was duplicated after clicking the "Lookup" button on a saved draft of the form.   | No duplication of the name of applicant is shown.  |
| 09/05/2019 | Converted PDF Form P13               | The long name and address of applicant were truncated in the converted PDF form.  | Full information are shown in the converted PDF form.  |
| 09/05/2019 | Converted PDF Form P18               | The long new name and address of applicant were truncated in the converted PDF form.  | Full information are shown in the converted PDF form.  |
| 09/05/2019 | Web Form P19                         | The text(s) entered inside the textbox of "Others (Please specify)" in Part 05(a) of P19 web form disappeared.  | The text(s) entered inside the textbox of "Others (Please specify)" in Part 05(a) of P19 web form do(es) not disappear(s).               |
| 09/05/2019 | Web Form P19                         | If e-filer entered application number and patent number corresponding to the same case in Part 02 of P19 web form,  | If e-filer enters application number and patent number corresponding to the same case in Part 02 of P19 web form,                        |

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|            |  | system allowed such P19 web form to be finalized, paid and submitted.   | system will display a warning message "Application no. and Patent no. correspond to the same case." and will not allow such P19 web form to be finalized, paid and submitted. |
| 09/05/2019 | Web Form P19 (English form only)           | The label of "HONG KONG" was prefilled in Part 06(b) of web Form P19 (English form only).   | The label of "HONG KONG" is not prefilled in Part 06(b) of web Form P19 (English form only).  |
| 09/05/2019 | Web Form P19 (Chinese form only)           | The label of "香港" was prefilled in Part 06(b) of web Form P19 (Chinese form only).  | The label of "香港" is not prefilled in Part 06(b) of web Form P19 (Chinese form only).   |
| 09/05/2019 | Converted PDF Form P19 (Chinese form only) | The label of "HONG KONG" was wrongly displayed in Part 06(b) of the converted PDF Form P19 (Chinese form only).   | The label of "香港" is correctly displayed in Part 06(b) of the converted PDF Form P19 (Chinese form only).   |
| 09/05/2019 | Converted PDF Form P19 (Chinese form only) | The address in Part 04 of the converted PDF Form P19 (Chinese form only) was not displayed in correct order.  | The address in Part 04 of the converted PDF Form P19 (Chinese form only) is displayed in correct order.   |
| 09/05/2019 | Converted PDF Form SP3                     | The long name and address of applicant were truncated in the converted PDF form.  | Full information are shown in the converted PDF form.   |
| 09/05/2019 | Converted PDF Form D5 (Chinese form only)  | The registration nos. (Part 02) and the assignee's name and address (Part 05) were missing in the PDF version of Chinese web form D5.                             | No missing part is found in the PDF version of Chinese web form D5.   |
| 24/04/2019 | Web Form P19                               | For change of ownership types of transactions, Part 06 and Part 07 of the web form were occasionally disabled even Part 08 has not yet been filled.               | For change of ownership types of transactions, Part 06 and Part 07 of the web form are available to be filled.  |
| 05/04/2019 | "Submission Details" window                | For the field "Submitted and Paid By", the system displayed the username of the Administrative User rather than that of the user who submitted and paid the form. | For the field "Submitted and Paid By", the system displays the username the user who submitted and paid the form.   |
| 05/04/2019 | Web Form T2                                | The mark indicators "Mark A", "Mark B", "Mark C" and "Mark D" were not displayed on the web form after the option "Add" in part 04 was selected.                  | For application relating to series of marks, mark indicators "Mark A", "Mark B", "Mark C" and "Mark D" are displayed after the  |

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|            |              |  | option "Add" in part 04 is selected.  |
| 05/04/2019 | Web Form T2  | The system failed to display all the trade mark images in part 04 of the web form if more than one representation of trade mark was provided.  | All the trade mark images provided in part 04 of the web form can be displayed.   |
| 05/04/2019 | Web Form T3  | The web form did not allow upload of file for attachment in part 09.   | The web form allows upload of file for attachment in part 09.   |
| 05/04/2019 | Web Form T5A | The web form did not allow input of value for the field "Class no(s) Added" in part 03(a).   | The web form allows input of value for the field "Class no(s) Added" in part 03(a).   |
| 05/04/2019 | Web Form T11 | The web form did not allow input of more than 15 Trade Mark Nos. in part 02(a).  | The limitation of 15 Trade Mark Nos. for part 02(a) has been removed.   |
| 05/04/2019 | Web Form D1  | The pdf version of Form D1 could not show the design no. entered in the form and e-Filer was unable to identify the data for each particular design within the multiple design applications. | The design no. entered in Form D1 can be displayed in the pdf version of Form.  |
| 05/04/2019 | Web Form D5  | Duplicated boxes showing the owner's name were shown in part 03 of D5 Web-form when more than one application/registration no. was entered in part 02.                                       | System enters the correct name(s) of the applicant(s) or registered owner(s) as currently appearing in the application or on the register in Part 03 without duplication. |
| 05/04/2019 | Web Form DC  | Error message in filing DC form was displayed even though a valid multiple design no. was provided.  | Error message is not displayed unless the design no. or multiple design no. provided is not correct.  |