

UAT Test Incident Report

Problem Description (by IPD)

TIR No. _____

Test Case No. _____

Originator _____

Date _____

Attachment Batch Job Log Screen Dump Others _____

Priority _____ A – Critical B – Normal C – Minor

Description

Response (by Azeus)

Received Date _____ Problem Classification _____

Resolution

Target Resolution Date _____

Impact

Replied by _____ Date _____

Problem Classification Code

1. Application Error
- 1A. Critical error – system can't run
- 1B. Leads to erroneous or loss of data
- 1C. Deviate from Spec and leads to erroneous result
- 1D. Errors with work around
- 1E. Change on specification or program
- 1F. User Interface comment or issues
- 1G. Infrequent system fault in which system can be restarted
- 1H. User Interface deviation from specifications
2. Misoperation
3. Setup Problem
4. S/W Constraints
5. H/W Constraints
6. Absolutely unidentified
7. Withdraw

Resolution (by IPD)

Re-test Result/IPD Response

Closed by _____ Date _____

 TIR Closed